

## *Our Services*

Dear Guest, in offering you a warm welcome we would like to bring to your attention a brief description of the services of Palazzo Doglio. For any information please contact our dedicated staff:

**Reception:** Our Reception is at your disposal 24/7 to make your stay at Palazzo Doglio an unforgettable experience (ext: 150)

**Concierge:** Our Concierge is happy to advise you on the best itineraries, book the most suggestive excursions, order a bouquet of flowers for a special occasion and much more (ext: 153)

**Osteria del Forte:** where the tradition of Italian cuisine meets the contemporary, our Executive Chef Alessandro Cocco and his team are pleased to welcome you for:

- Breakfast from 7:00 to 10:30 AM
- Lunch from 1:00 to 3:00 PM
- Dinner from 8:00 to 10:30 PM

**Room service:** our staff is available 24/7, you can refer directly to the menu in your room (ext: 154)

**American Bar:** where you can go to enjoy a variety of drinks and cocktails, both classic and contemporary. Our bartenders are happy to welcome you every day from 11:30 in the morning until midnight (ext: 155)

**Doglio Club** is the retreat of well-being at Palazzo Doglio guided by the Mindfulness approach, focusing on the balance between mind and body in every offering.

The Technogym Fitness Room, the wellness program and the revolutionary treatments by Natura Bissé are available every day by reservation (ext: 156) at the following times:

### **BEAUTY AND TREATMENTS**

Every day 9:00 AM - 8:00 PM

### **WELLNESS PROGRAM**

Every day 9:00 AM - 8:00 PM (last admission at 6:00 PM)

### **FITNESS AREA**

Monday - Friday: 7:00 AM - 8:00 PM

Weekends: 9:00 AM - 8:00 PM

## *General Information*

**Check-in:** the rooms are available from 2:00 PM.

**Check-out:** we invite you to leave your room by 11.00 AM. Please contact the Reception to arrange for baggage collection or if you wish to occupy the room after this time (subject to availability).

The **balance** is accepted with all types of credit cards, payments by check are not accepted.

We remind you that for payments by credit card and / or cash, we rely on current regulations.

It is possible to pay for all services in cash for a maximum total amount of € 1,999.99. Cash payments from 2,000 to 15,000 are permitted for guests residing in Italy and citizens of the following countries: Austria, Belgium, Bulgaria, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Ireland, Italy , Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, United Kingdom, Czech Republic, Romania, Slovakia, Slovenia, Spain, Sweden, Hungary, Iceland, Norway, Liechtenstein.

For other guests wishing to make this type of payment, the staff will need to request a photocopy of their passport and the signature of a self-certification form.

It is in no case possible to accept cash payments for amounts exceeding 15,000 euros.

The **laundry / ironing** service is available every day. The items must be delivered to the Reception or Housekeeping by 10:00 AM. Your clothes will be returned within 48 hours of collection. The express service is carried out on specific request and delivery is guaranteed by 6:00 PM on the same day, if delivered by 9:00 AM.

**Excursions, transfers, air tickets and car rental:** Our Concierge service is at your complete disposal for any need.

The **babysitting** service is entrusted to external and referenced staff and can be booked at the Reception or the Concierge.

**Room security:** candles, irons, fans, multiple sockets are not allowed in the room for safety reasons.

**Etiquette in outdoor spaces:** balconies should not be used for hanging washing or storage. It is prohibited to be in a state of undress when on the balconies.

To call another room, dial the desired number directly, while for external calls press 0 (zero) and then the desired number. In case of emergency, please contact the Reception (ext: 151 and 152)

### *During your stay*

The **safe** is available in each room. The Management does not accept responsibility for valuables / money left in the room.

The **air conditioning** is adjustable via a thermostat located at the entrance to the room.

The **minibar** is restocked daily and products are not included in the room rate. Contact the Reception if you would like to receive a larger supply or a particular product.

For the **wake-up service**, please contact the reception.

**Wifi:** free throughout the hotel.

**Do not disturb:** in order not to be disturbed we invite you to press the appropriate button, located on the control panel near the door of your room.

The sockets in the bedrooms have a voltage of 220 V / 50 Hz.

## *Additional Services*

### **Special Occasions**

If you wish to celebrate a special occasion, birthday or anniversary, please contact the Concierge, Reception or any of the restaurants. We will do our utmost to make the occasion unforgettable.

### **Business meetings, seminars, conferences**

We are happy to inform that our meeting rooms are equipped with the latest technologies and we can host different type of events and our highlight is the Doglio Theatre.

### **Corporate Agreements**

Palazzo Doglio offers companies the opportunity to build customized agreements according to different needs.

Our agreements are ideal for those who need to stay in Cagliari for business reasons; we provide a preferential booking channels, guaranteeing a reserved rate (valid all year round) that will allow managing travels with greater autonomy.

Stipulating an agreement is very simple, just contact the reception indicating the needs and services you require and we will take care of offering the solutions that best suit your needs (ext: 151 and 152)

### **Membership**

To discover the world of the Palazzo Doglio membership card you can contact our team at (ext: 156) or write to club@palazzodoglio.com

